



infinity
pipe systems

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Infinity Stainless 316L

20 Year Guarantee

In line with the high quality and performance of the Infinity Stainless 316L product range, we provide our customers with a 20 year guarantee on the Infinity Stainless stainless steel range of pipes, fittings & valves, against any damages resulting from material defect.



|| Warranty Coverage Terms

- Use only genuine parts.
- Perform installation according to our instructions and guidelines.
- Never use the components below, or in excess of, its limit ratings.
- Protect your installation against shocks, vibrations and corrosive environments.
- Damaged parts and/or site conditions must be submitted for inspection, prior to the settlement of any claim.
- Infinity Stainless warranty is restricted to component replacement only.
- Claims should be made to Pneumatics Direct Australia.
- This 20 year guarantee is limited to providing you with a new Infinity Stainless fitting, pipe or valve and is subject to our determination that the fitting, pipe or valve failed exclusively due to a defect in the material during the production period.
- Point of use accessories will have a guarantee of 18 months from the date of supply or 12 months from the date of installation.



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|| Infinity Stainless Guarantee Policy

Pneumatics Direct Australia ('PDA') warrants that any and all Infinity Stainless Products delivered by PDA are delivered free of defects in material and workmanship. Unless specified otherwise by PDA in its written quotation regarding the particular Product, the above-stated limited warranty shall expire 20 years from the date of installation by authorised PDA personnel. Notwithstanding the foregoing, in the event the Product is a part (spare part/ replacement part), the above-stated warranty shall expire on the last day of the original 20 year period. The warranty expressly excludes the effects of normal wear and tear.

If Products do not meet the above-stated warranties, Buyer shall promptly notify PDA in writing. PDA shall at its option (i) replace the defective Product or (ii) repair the defective Product. PDA will determine at its sole discretion which option PDA will take.

PDA warrants that any service performed by PDA is performed in a workmanlike manner. If PDA provides parts in connection with the service, PDA warrants that the parts are free of defects in material and workmanship. If service (and/or parts provided in connection therewith) does not meet the above-stated warranties, Buyer shall promptly notify PDA in writing. PDA shall at its option reperform the non-conforming portion of the service and (if applicable) repair or (at PDA's option) replace the nonconforming part. PDA will determine at its sole discretion which of the above-mentioned options PDA will take.

Warranty repair or replacement or re-performed service shall not extend or renew the original warranty period; such Products or parts or service shall remain under warranty only for the unexpired portion of the original warranty period. Replaced Products/parts become the property of PDA.

PDA warrants that Infinity Stainless has good and marketable title to the Products delivered by PDA. Infinity Stainless is excused and not obligated to perform on its limited warranty due to any cause beyond its reasonable control (including but not limited to acts of God, strike or other concerted action of workmen, act or omission of any governmental authority, act of war or terrorism, act of the public enemy, embargo, delays of carriers, and/or delays by its usual suppliers).

NOTWITHSTANDING ANYTHING ELSE, UNDER NO CIRCUMSTANCES SHALL PDA BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, OR SPECIAL DAMAGES (INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, LOSS OF TOTAL OR PARTIAL USE OF PRODUCTS OR SERVICES, DOWNTIME COSTS, AND DELAY COSTS), EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR IF SUCH DAMAGES ARE FORESEEABLE (regardless of whether such damages are characterized as arising out of breach of warranty, tort, contract, or otherwise).

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES (WRITTEN, ORAL, IMPLIED, OR OTHERWISE), AND ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF



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MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY DISCLAIMED.

CORRECTION OF NONCONFORMITIES (i.e. warranty repair or replacement or refund or credit, all at PDA's option, of Products that do not conform to the Product warranty above, and re-performance or refund or credit, all at PDA's option, of service that does not conform to the service warranty above) IN THE MANNER AND WITHIN THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE PROVIDES THE EXCLUSIVE REMEDIES WITH RESPECT TO THE QUALITY OF OR ANY DEFECT IN PRODUCTS OR SERVICES DELIVERED OR PERFORMED HEREUNDER.

Generally, claims regarding quantity, as well as visible damages, may be submitted by the Buyer to the Seller within 14 (fourteen) calendar days from the date of receiving the corresponding batch of Goods at their warehouse or at the consignee's warehouse.

In the event of a discrepancy in the quantity or weight of the Goods, the Buyer is obliged to issue a claim upon receiving the shipment from the transportation company and jointly register this discrepancy in the shipment receipt documents by drafting a commercial Act of Shortage/Damage (in English; the Act must be signed by the Buyer's representative and the driver of the transporting vehicle), and the Buyer also makes a note in the transport document regarding the "Non-complete delivery".

A properly formulated written claim, along with the attached Act and a copy of the transport document, must be sent to the Seller within 14 (fourteen) calendar days from the date of receiving the shipment, otherwise the Seller does not accept the claim.